

# 4F Counter Service Zone

You can complete various consultations on a one-stop basis on one floor

Sections that focus on senior citizens, the welfare of the disabled, public livelihood assistance, advice for the city residents and childrearing issues are all arranged on a single floor, creating a one-stop welfare services floor where all visitors from children to senior citizens can handle various consultations and procedures in a coordinated manner, depending on their particular life stage.

## One-stop Welfare Services Floor



◀ Image of the one-stop welfare services floor

Floor guides are at your service, and will direct you to the proper consultation booth that deals with your particular issue. Our consultation booths are designed to ensure your privacy, and a kids corner and nursing rooms are available to help you relax and finish whatever consultation or other business you have on this floor.

### Main barrier-free facilities in the new city office building

The building has a Certification of Compliance acquired from the Tokyo Metropolitan Welfare-focused Urban Development Standards

- Entrance  
Voice guide systems are installed at the east, west and north entrances, and there is an entry phone at the north entrance
- Elevators  
There are seven user-friendly elevators designed for the disabled
- Multifunction toilets  
In addition to toilets for ostomates and baby chairs, each floor has one multifunction toilet installed  
Baby seats are installed on the third floor and the fifth to ninth floors, and multipurpose seats are installed on the fourth floor
- Patlite (emergency lamp)  
Installed in each toilet stall
- Toilets for assistance dogs  
Available in the terrace on the fourth floor
- Nursing rooms  
Available on the third and fourth floors
- Public galleries  
There is space for up to four observers using wheelchairs and a "hearing loop" system for the hearing-impaired
- Toshima Center Square  
There is a "hearing loop" system provided for the hearing-impaired



◀ There is a multipurpose restroom on the fourth floor

### Child Care Information Corner

The Child Care Information Corner—created based on a proposal by the Toshima F1 Conference—is a consultation room where you can ask questions related to any issue concerning childrearing. "Childrearing navigator" specialists offer counseling on a range of issues from maternity/childbearing to childrearing.



### Lounge Area [Café Fureai]

This lounge is run by a welfare service business for the disabled. Bread and other items created by disabled people is exhibited and/or sold here.

