

3F Counter Service Zone

You can finish your business in a shot time.
Open 345 days a year

The newly integrated service windows equipped with IT on a spacious floor will be very convenient as visitors can finish their business efficiently.

The General Window

Before, for movement procedures, etc., residents had to perform different applications/notifications at different windows or sections. However, they can complete such procedures at the general information center equipped with the latest system using IT at one time. Furthermore, as different types of application-blank were integrated into one type, and with the system for filling out application-blank introduced, applicants will be free from filling out their address, etc. again and again.



◀Image of general window.

Except for year-end and New Year, the city office will be open all year round, including Saturdays and Sundays.

The "General Window" on the third floor and the "Welfare General Floor" on the fourth floor will be open from 9:00am to 5:00pm on all Saturdays and Sundays, except for year-end and New Year. You can also reach the call center at 03-3981-1111 all year round.



▲Image of visitors waiting in the lobby.

Use escalator up to general window floor

From the basement second floor up to the window areas on the third and fourth floor, an escalator is also available for use. At the general window on the third floor, the floor-manager will be pleased to inform you of an appropriate window according to your purpose of visit.



▲The escalator links the 3rd. fl. to the 4th fl.

